

Attorney's Docket No.: 16366-012001

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Number of pages including this page 13

Applicant : Beckman et al.
Serial No. : 09/704,016
Filed : November 1, 2000

Art Unit : 2143
Examiner : Phuoc H. Nguyen

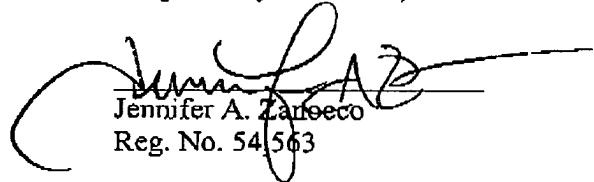
Title : System and Method of Intelligent Queuing

MAIL STOP AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Attached to this facsimile communication cover sheet is AMENDMENT IN REPLY TO ACTION OF OCTOBER 4, 2004, faxed this 4th day of February, 2005, to the United States Patent and Trademark Office.

Respectfully submitted,

Date: February 4, 2005


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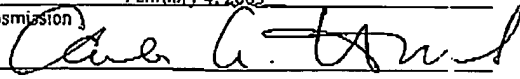
Mail Stop Amendment
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AMENDMENT IN REPLY TO ACTION OF OCTOBER 4, 2004

Please amend the above-identified application as follows:

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I hereby certify that this correspondence is being transmitted by facsimile to the Patent and Trademark Office on the date indicated below.

February 4, 2005
Date of Transmission
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Carlos A. Brasil
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